

About GCYS:

Gold Coast Youth Service works with young people aged 12 to 25 years who are experiencing challenging times.

The Gold Coast Youth Service runs the following programs

- * Mobile Support Services (MSS)
Mobile case management support for 16-25 yrs who are homeless or at risk of homelessness
- * Open Access Monday to Friday 9am to 5pm. Walk in or phone for information, advice and referral.
- * Use of facilities till 3pm (e.g. computer, shower and laundry)
- * Youth Access Support Services (YASS)
Early intervention & case management support 12 –21 yrs
- * Housing & Support Program (HASP)
Centre Based & Mobile case management support for 16-25 yrs who are homeless or at risk of homelessness
- * Youth Accommodation Program (YAP)
16 -21 yrs or young families 16-25 yrs
- * Emergency Relief funding application.
- * Resource and Development Service (RADS)
- * COZ (Chill Out Zones)

GCYS can also provide information, advice and referrals to other support services where appropriate.

Other ways to contact us:

Email: amanda@gcys.com.au

Web

www.gcys.com.au

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Tweet us @goldcoastyouth



Mobile Support Services is proudly funded by:



Department of Housing
and Public Works

The Gold Coast SUNS are proud supporters of Gold Coast Youth Service and actively engage in all our community events.



Mobile Support Services



Contact us by calling:

Open Access

07 5572 0400

Or visit us at:

15 Oak Avenue Miami

Mobile Support Services

The Gold Coast Youth Service **Mobile Support Team** provide individualised case management support to vulnerable young people who are homeless or at risk of homelessness.

When transport is a barrier to accessing services, the Mobile Support Team is able to come to you to discuss and assess your situation and work on a plan to support you to reach your goals.

Who can access this service?

Young people 16 to 25 years of age *who are:*

Homeless or at Risk of Homelessness

You might be:

Sleeping on the beach/park/streets

Sleeping in a car or squatting

Couch Surfing with friends or relatives short term

In short term accommodation such as a Hotel/Motel/Hostel

Living in a tent

Living at home but have to leave due to your well being or you are being evicted

How do we support you?

The Mobile Support Team aims to assist you to:

1. obtain housing
2. maintain your housing
3. maximise your capacity to be independent, self-reliant and connected to appropriate social and community supports.

Your support worker will assist you to assess your current needs, identify your goals and develop a support plan that includes actions designed to support you to reach your goals.

Participation in the program is voluntary and is based on a duration of need meaning; the support worker will provide support for as long as it takes for you to obtain and maintain housing.

Your support worker may also speak with you about linking in with additional services as part of your support plan if appropriate.

What do *YOU* get out of it?

This is a *FREE* and confidential service.

- We keep it casual and relaxed.
- Someone you can talk to
- Someone to help you obtain and understand information before making decisions.
- Someone who can advocate on your behalf when needed.
- Someone who can help you navigate the service system
- Someone who can support you to build on your skills & talents
- Someone who can help you to feel better connected to your community

Remember:

- We're *NOT* here to tell you what to do, we're here to support *YOU* on your journey to self realisation.

Basically we want to see you doing well and living a happy fulfilling life.

Contact us and ask to chat to a Mobile Support Services worker

